



BUSINESS SOLUTIONS

Driving Performance and Profitability

Partner with College of DuPage Business Solutions to build a high-performing, competitive organization through focused training and professional development. We offer affordable programs to meet your specific business needs. Training is available on-site at your location or at a College of DuPage facility.

Benefit from a diverse range of workforce solutions, including:

- Customized training development, design and delivery
- Executive seminars and experiential retreats
- Tailored content to meet your business initiatives
- Coaching

“I strongly recommend College of DuPage as a business solution to any employer needs when it comes to training their employees.”

Juan Chavez

*Vice President Human Resources
JelSert, West Chicago*

Training and Consulting Expertise

- Information technology
- Language training
- Leadership and supervisor training
- Lean transformations
- Project management
- Specialized manufacturing and industrial skills
- Strategic consulting
- Strategic talent development
- Customer experience
- Health and safety training
- Transportation/CDL
- Forklift training

COD Business Solutions offers both Lean Six Sigma open classes and onsite Lean training at your location.

cod.edu/lean

Lean Certification

This business philosophy aims to help your company run at maximum efficiency. It involves every tier and facet of an organization, helping to guide new processes and drive the allocation of resources. Lean training provides individuals, companies and educators with a comprehensive and effective roadmap for professional and workforce development that aligns with industry-recognized standards.

Six Sigma

Through statistical analysis and a five-step method, Six Sigma aims to identify problems, take stock of current processes, identify and implement a solution and maintain that solution in the future. With the goal of creating consistency and reducing variation and defect rates in production processes, Six Sigma is a perfect fit for companies looking to streamline their processes and offer maximum value to the customer.

Six Sigma and Lean methodologies share a synergistic relationship. Both are organizational improvement programs with their own goals, concepts and approaches. From increasing productivity and

profitability to eliminating waste and providing maximum value, these methods can help shape every aspect of a business. As with all proven business tools and approaches, Lean and Six Sigma have evolved and adapted over time to improve today's companies and suit today's market.

Lean Six Sigma Green Belt Certification

Begins Oct. 2 on campus in Glen Ellyn

This program offers a winning combination of the approaches of Lean and Six Sigma and produces long-lasting results for your business. With a 99% certification success rate, this unique and intensive learning experience in problem solving is designed for any professional at any level in any industry. Learn how to solve problems as a team and individually, and improve processes and operations at your workplace. This workshop is in partnership with fkiQuality and Six Sigma Masters. Led by two Six Sigma Master Black Belts.

About the Instructors:

Francisco Pulgar-Vidal is a Six Sigma Master Black Belt (IBM and ASQ) and the president of fkiQuality, a Chicago consultancy for operational excellence.

David Muthler is a Six Sigma Master Black Belt (PwC and IBM), a Certified Process Improvement Leader (PMI), Deming Master (Ford) and Certified Quality Engineer (ASQ).

Contact

For more information about Lean Six Sigma Green Belt Certification, contact Barbara DiMonte at (630) 942-2524 or dimonteb@cod.edu.

Bring Lean Principles to Your Business through Business Solutions Contract Training

Margaret Dospiljulian has more than 20 years of management consulting experience across multiple industries. With an emphasis on performance excellence, she delivers onsite Lean Training with customized workshops focused on the Lean concepts and principles as they apply to your industry and organization's specific needs.

To bring Lean trainings to your business, contact Debbie Hasse at (630) 942-2679 or hassed@cod.edu.

Gain the skills to lead or support improvement projects in your organization. Call Business Solutions today! (630) 942-2770

TRAINING TOPICS STARTING SOON!

CONTACT US

Contact Business Solutions today to learn how we can assist you, your employees and your business with customized offerings tailored to your specific needs.

College of DuPage
Business Solutions
Student Resource Center (SRC),
Room 1110
425 Fawell Blvd., Glen Ellyn, IL
(630) 942-2770
bsolutions@cod.edu

GRANTS FOR TRAINING

DuPage County is accepting applications for Incumbent Worker Training grants.

Your company may be eligible for a training grant of up to \$25,000. Learn more today!

DuPage County Workforce Development Division
Ron Schlager
(630) 955-2037
rschlager@worknetdupage.org



Start dates for courses are listed below. Please check the Fall Schedule of Classes for full descriptions and meeting details. cod.edu/bsolutions

BUSINESS ANALYSIS

cod.edu/business_analysis
Sept. 16 and 18: Business Analysis Fundamentals
Oct. 7 and 14: Business Analysis Advanced

BUSINESS OF CRAFT BEER

cod.edu/craftbeer
Aug. 30: Foundations of Craft Beer
Aug. 29: Introduction to the Craft Beer Industry

CUSTOMER EXPERIENCE

cod.edu/customer_experience
Oct. 4 and 5: Certified Customer Service Professional

EMERGENCY MANAGEMENT

cod.edu/hsti/classes
Sept. 14: Continuity of Operations for Business, Community and Home

EXCEL FOR BUSINESS

Nov. 7: Tips and Tricks for the Business User, Naperville Center
Nov. 17: Advanced Excel for Business Intelligence, Naperville Center

HEALTHCARE

cod.edu/dentalassist
Oct. 22: Coronal Polishing and Fissure Sealant for Dental Assistants
Oct. 28: Local Anesthesia Clinical Course for Dental Hygienists

LEAN/SIX SIGMA

cod.edu/lean
Oct. 2: Six Sigma Certified Green Belt

NONPROFIT

cod.edu/nonprofit
Oct. 17: Board Member Essentials
Oct. 20: Mission and Impact Communication
Oct. 24: Fundraising Essentials

PROJECT MANAGEMENT

cod.edu/project_management
Sept. 8: PM Sponsor
Sept. 22 and 29: Essentials
Oct. 13 and 20: Advanced
Nov. 10: Certification Prep

ONLINE BUSINESS EXAM PREPARATION

cod.edu/ucertify

REAL ESTATE

cod.edu/programs/real_estate
Aug. 21: Broker Pre-License Topics, 75-hour course
Nov. 27: Broker Pre-License Principles, 15-hour course

SCRUM

cod.edu/scrum
Nov. 4 and 5: Certified Scrum Master

TRANSPORTATION

Oct. 2 and Nov. 6: CDL
Oct. 3 and Nov. 7: Forklift

Enroll today!

Call (630) 942-2208 to register.

New this fall!

BUILDING INSPECTOR

cod.edu/buildinginspector
Aug. 21: Property Maintenance and Housing Inspector Certification
Sept. 6: Residential Code Plumbing Inspector Certification

BUSINESS SOLUTIONS

FEATURED PROGRAMS
FALL 2017

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BUSINESS SOLUTIONS

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Featured Programs
Fall 2017